



Draft Budget Medium Term Revenue and Expenditure Forecasts

MFMA Section 16 Report

2018/2019

Govan Mbeki Local Municipality

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1. OVERVIEW

1.1 Purpose

The purpose of the report is to table the draft 2018/19 Medium-term Revenue and Expenditure Framework (MTREF) before Council in terms of Section 16(2) of the Local Government: Municipal Finance Management Act (MFMA), 2003 (Act 56 of 2003) prior to the community consultation process.

1.2 Background

Section 16(1) of the Municipal Finance Management Act (MFMA) stipulates that the council of a municipality must for each financial year approve an annual budget for the municipality before the start of that financial year. Section 16(2) stipulates that in order to comply with subsection (1), the mayor of the municipality must table the annual budget at a council meeting at least 90 days before the start of the budget year.

Section 22 of the MFMA also stipulates that immediately after an annual budget is tabled in a municipal council the accounting officer must make public the annual budget and documents in terms of Section 17 and invite the local community to submit representations in connection with the budget; and submit the annual budget to the National Treasury and the relevant provincial treasury in printed and electronic formats.

Section 23(2) of the MFMA stipulates further that “after considering all budget submissions, the Council must give the Executive Mayor an opportunity –

- a) To respond to the submissions; and
- b) If necessary, to revise the budget and table amendments for consideration by the council”.

The tabling of the Draft Budget and IDP will be followed by public consultation meetings with various stakeholders.

The 2018/19 MTREF will be considered for approval by Council in 31 May 2018 after taking into account the outcome of public consultation.

1.3 Long Term Financial Sustainability (LTFS)

The purpose of the long-term financial strategy is to ensure that the municipality is financially sustainable and able to respond to the Municipal Growth and Development Strategy, policies, priorities and infrastructure needs.

The objectives of the LTFS are:

- Prudent and sound medium-term to long-term financial framework.
- Resilience and able to absorb future shocks.
- Ensure sustainability of services.
- Investment in infrastructure.
- Adequate maintenance of infrastructure.
- Identify strategies that will ensure long-term financial sustainability:
- Operational efficiency initiatives,
- Sustainable and alternative revenue streams.
- Respond to the long-term strategy of the municipality.
- Improve the municipality's credit rating.

Owing to the limited revenue base (municipal rates, user charges and grants/subsidies) the Municipality has to be proactive in the minimization of costs and the maximisation of efficiencies in order to respond to increased service delivery requirements.

The strategies and measures already implemented to ensure sustainability are:

- The Budget Policy;
- The Revenue Enhancement Strategy;
- Budget Principles and guidelines; and
- The Cash-Flow Management Intervention Initiatives.

Long-term Financial Model (LTFM)

The long-term Financial Model essentially informs the compilation of the MTREF with the emphasis on affordability and long-term sustainability. Although the LTFM is predominantly a financial planning tool to ensure long-term financial sustainability for the organisation, the financial planning process and LTFM run parallel to ensure the strategies and direction of the Municipality are at all times informed by best practice. The municipality is in a process of reviewing its plans and developing a long-term financial strategy.

1.4 2018/2019 MTREF Policy statements and guidelines

The IDP is the primary point of reference for preparation of the MTREF. Accordingly the budget addresses the following strategic objectives:

- Provide basic services, roads and storm water.
- Economic growth and development and job creation.
- Sustainable communities with clean, healthy and safe environments and integrated social services.
- Participatory democracy and Batho Pele.
- Promote sound governance.
- Ensure financial sustainability.
- Organisational development and transformation.

The 2018/19 MTREF reflects the reality of the current budgetary pressures. The following budget guidelines directly informed the compilation of the budget;

- Scale down on baseline allocation as indicated by National Government.
- Approve a balanced budget and create cash surplus over the Medium-term.
- The budget must be funded in accordance with the funding compliance procedure set out in MFMA Circular 42 and the Funding Compliance Guideline.
- Reprioritise competing needs within the allocations.
- Ensure the timely delivery of the capital programmes (eliminate under spending of capital budget).
- Tariff and Property Rate increases should take into account the need to address infrastructure backlogs and other strategies and affordability of services.
- The percentage salary increase is 6% per circular 89 from National Treasury
- Special attention needs to be given to efficiency gains and the principle of value for money.
- Filling of vacancies should be reviewed within the available budget.

2. EXECUTIVE SUMMARY

2.1 Executive Summary

The preparation of the 2018/2019 Budget and Medium Term Revenue and Expenditure Framework (MTREF) is based on the guidelines contained in the MFMA Circular No.89 issued by National Treasury.

The other fundamental principles underlying the preparation of this draft budget is the application of sound Financial Management to ensure Financial Viability, and that municipal services provide sustainable, economically and equitable to all communities.

The main challenges experienced during compilation of the draft 2018/19 MTREF can be summarized as follows:

- Significant increase in operating expenditure with limited increase in operating revenue resulting in huge deficits.
- Cash flow constraints
- The increased cost of bulk purchases (due to increase from Rand Water and Eskom).
- The need to re-prioritise expenditure within the existing resource envelope given the cash flow realities and declining cash position.
- Unavailability of own-funding for capital budget; and
- Inability to raise capital/borrowing.

The following principles and guidelines will directly inform the draft 2018/2019 MTREF:

- The budget of 2017/2018 budget was used as baseline and was appropriate as upper limits.
- CPI guidelines from National Treasury except where specific sector increases are prescribed.
- Ensuring that drinking water meets the required quality standards at all times
- Identification of inefficiencies and elimination of no-priority spending
- Securing health of the assets by increasing the spending on repairs and maintenance
- Developing strategies in reducing water and electricity losses
- Developing tariffs that are cost reflective
- Maintaining a long financially sustainable environment
- Protect the poor from the worst impacts of the economic downturn at all times
- Job creation and poverty reduction

For the municipality to be able to deliver efficient and effective public services within the existing fiscal purse, tough decisions will have to be taken on the expenditure side. Priority ought to be given to the following areas:

- A performance culture where all the people are held accountable for their actions, accompanied by clear, measurable outcomes related to key developmental priorities.
- Limit outsourcing of work
- Procurement reforms
- Limit wastage and inefficient systems

The budget has been prepared with a vision of sustaining the financial capability of the municipality in the long term. A special effort was taken to improve the credibility of the budget. The tariffs have been set in line with tariff policy and the following factors were considered:

- The current collection rate
- The affordability of the community
- The social package
- The direct cost drivers

The tariffs for service charges have been increased as follows:

- Water 12.2%
- Electricity 6.84%
- Rates 5.4%
- Waste management
 - o Refuse removal 5.4%
- Sewer 12.2%
- Miscellaneous 5.4%

The indigent subsidy is proposed as follows:

DESCRIPTION	2016/2017 VAT Inclusive	2017/2018 VAT Inclusive	2018/2019 VAT Inclusive
Free Electricity	55.04	52.18	52.66
Free Water	164.48	192.33	211.93
Equitable Share	213.20	226.84	239.00
TOTAL	432.72	471.35	503.59

The municipality is implementing the inclining block tariffs on electricity and water. The IBT for the electricity is in-line with the NERSA guidelines. The water tariffs are also designed using the inclining block model to promote conservative approach to the domestic consumers.

The municipality will still ensure that the poor are protected through the indigent support scheme as per the indigent policy and debt collection strategy. The threshold for increasing free basic services for a household will be reviewed. The increase on the package indicates the municipality's commitment to protect the poor and also to ensure that those who cannot afford to pay are not burden with the unpaid accounts.

The council is committed in creating employment and reducing poverty as part of National Initiative, through meaningful local economic developmental initiatives and labour intensive projects. Furthermore, the municipality will on the continuous basis engage with the service providers to ensure that labour intensive approaches are utilized. The municipality will also ensure that it implements the intern programs to provide the young people with on the job training.

A conservative approach in spending will be adopted to ensure financial sustainability. As a municipality we should also all pay serious attention to managing revenue and any cash streams effectively through revenue management processes and procedures.

2.2 Consolidated overview

The budget has been prepared in terms of guidelines as contained in Circular 89 of the MFMA. The contents and format of the budget are in line with the requirements of the Municipal Budget and Reporting Regulations and any applicable legislation.

The 2018/2019 draft budget comprises of R 1.96 billion for operating expenditure and R153.3 million for capital investment programs. The total operating income budget is R1.76 billion resulting in an operating deficit of R 201.8 million.

Municipal revenues and cash flows are expected to remain under pressure as we still continue to have low income revenue growth with a continued increase in expenditure.

Table 1: Consolidated overview of the 2018/2019 Draft Budget

Description	Audited Outcome 2016/2017	Original Budget 2017/2018	Adjusted Budget 2017/2018	Budget 2018/2019	Budget 2019/2020	Budget 2020/2021
	R'000	R'000	R'000	R'000	R'000	R'000
Total Operating Revenue	1 451 396	1 7602 268	1 7602 268	1 764 051	1 872 491	1 994 957
Total Operating Expenditure	2 368 137	1 655 807	1 655 807	1 965 947	1 803 635	1 904 201
Surplus /(Deficit) for the year before grant capital revenue	(916 741)	104 461	104 461	(201 896)	68 856	90 756
Grant capital revenue		72 796	72 796	74 651	73 803	60 900
Surplus /(Deficit) for the year		31 665	31 665	(127 245)	(4 947)	29 856
Total Capital Expenditure	61 207	104 461	104 461	153 366	73 803	73 790

Operating budget

The operating budget deals with day to day operations of the municipality to ensure that service delivery is sustained.

The draft operating budget has increased to R1.96 billion compared to the current adjusted budget of R1.65 billion.

The trend is that the operating expenditure has been increasing over the years driven by:

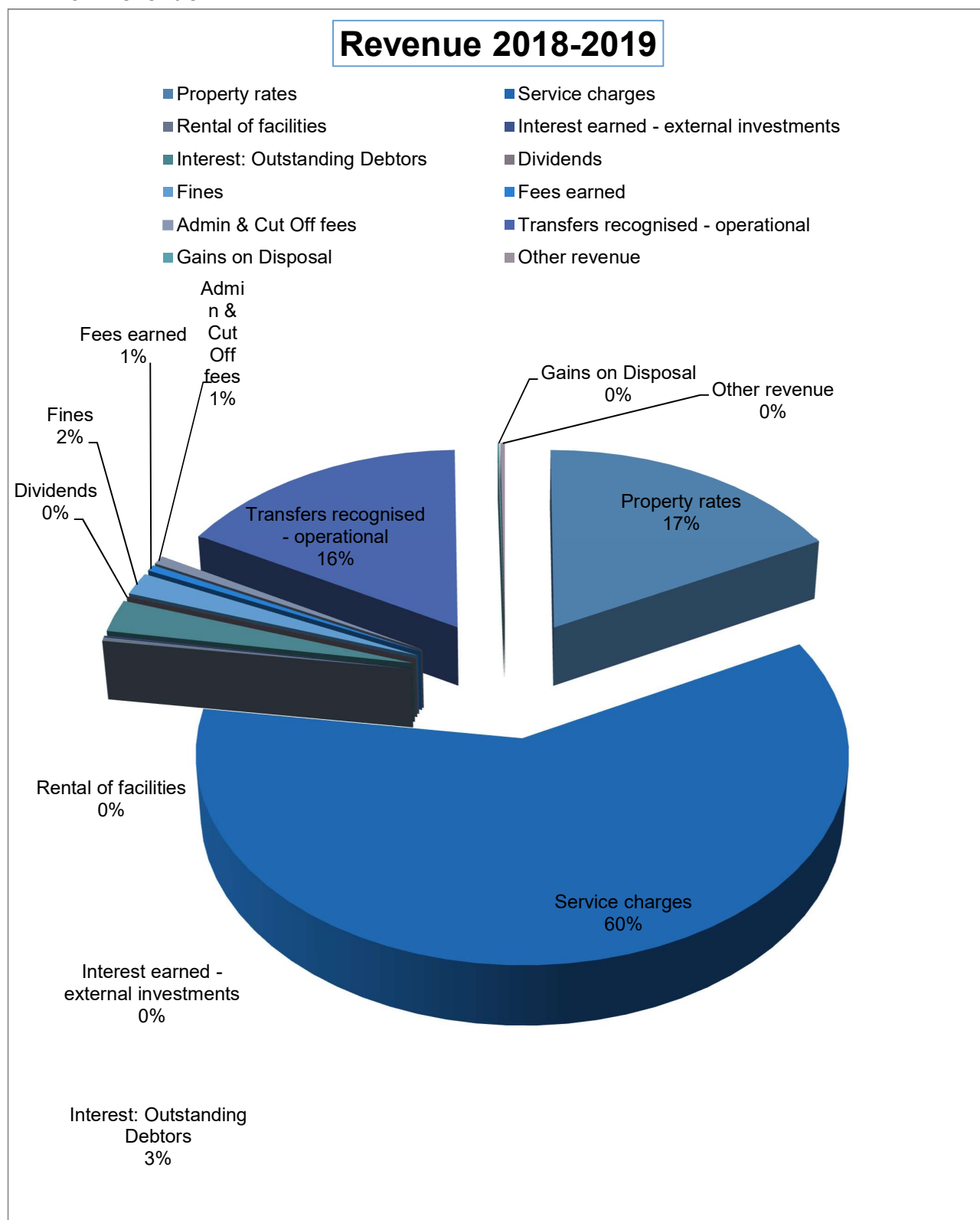
- salary increments
- the need to repair infrastructure
- the need to adequately budget for debt impairment and depreciation,
- Inflation

Capital budget

An amount of R153.3 million has been allocated for the capital investment program for 2018/2019 financial year. This is an increase from the R104 million budget for 2017/18. The main reason for this an allocation of R10 million for Water Service Infrastructure.

3. DETAILED OVERVIEW OF BUDGET

3.1 Revenue



Comments on Operating Revenue

The property rates

The property rates amounts to R 304.9 million for the 2018/2019 financial year. This revenue stream has been increased by 5.4%. An amount of R 28 million is budgeted for the income forgone in terms of rebates and discounts that are offered by the municipality for the indigents, pensioners and the areas where the municipality is not providing services. This revenue stream contributes 17% of the total revenue.

Service charges

Service charges include electricity, refuse, sewer and water. The service charges for 2018/2019 amount to R 1 058 billion, 2019/2020 R 1 115 billion and 2020/2021 amounts to R 1 175 billion. The R 1 058 billion is made up of the following, water R 359 million, Refuse R 119 million, Sewerage R 106 million and electricity R473 million. The service charges contribute 60% of the operating revenue.

Rental income

The rental income amounts to R5.4 million. The stream contributes 0.2% of the total revenue.

Fines

The revenue estimates for the fines have been increased from R 30 million to R 31.6 million, this was done to make a provision as required by iGRAP1.

Administration and Cut-off fees

The estimates for this revenue stream has been increased from R11.6 million to R12.2 million, it contributes 1% to the total operating revenue streams.

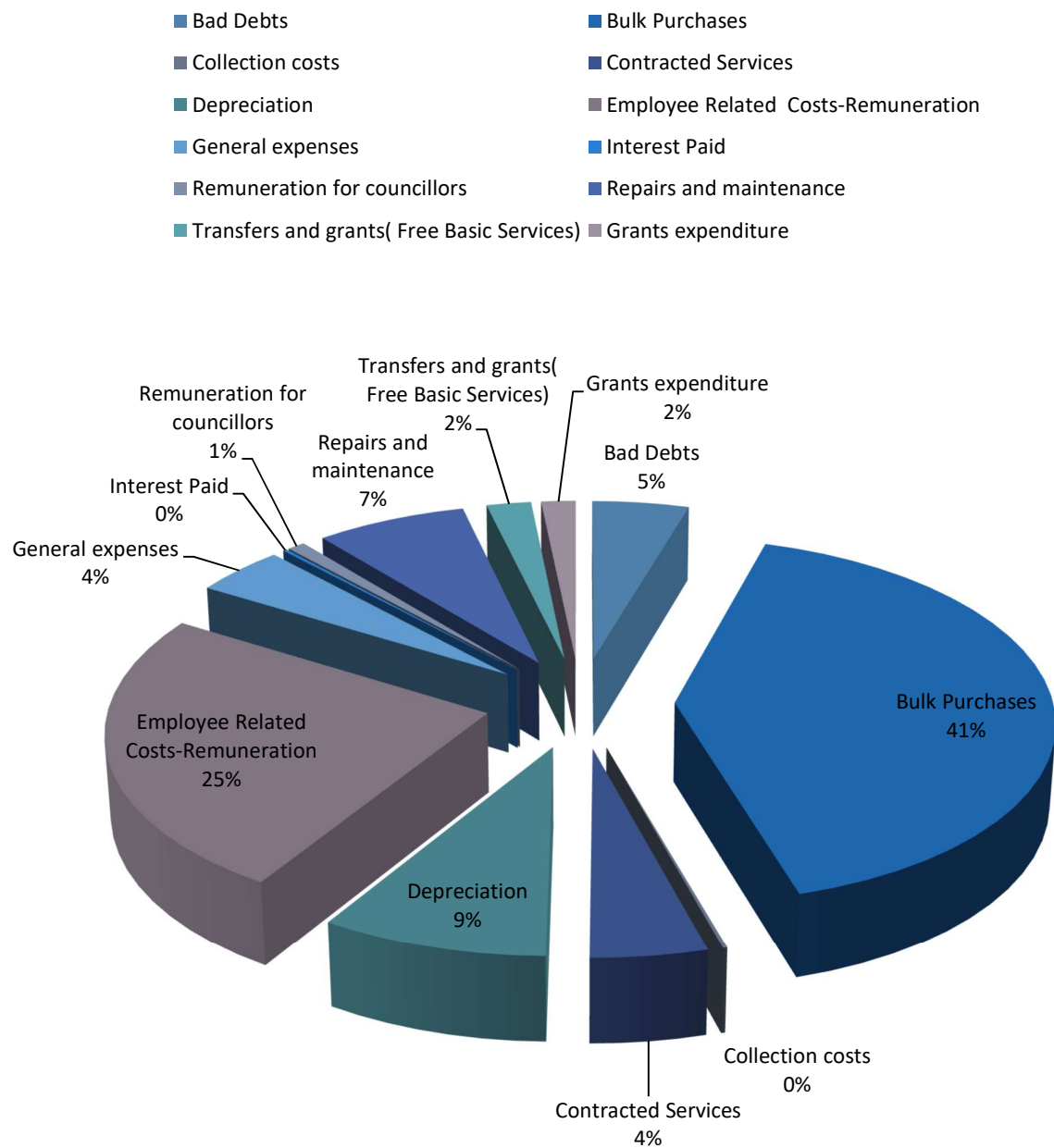
Grants and Subsidies – operating

The grants subsidies refer to the Division of Revenue Act allocations in the 2017/18 financial year, the operational grants allocations are as follows:

DESCRIPTION	2018/19	2019/20	2020/21
Equitable share	257,245,000	284,504,000	315,700,000
Finance Management Grant	1,770,000	1,770,000	2,202,000
Extended Public Works Program	1,937,000		
Infrastructure Development Grant	22,500,000	23,935,000	24,720,000
Energy Efficiency and Demand Management	6,000,000	6,000,000	6,000,000
TOTAL	289,452,000	316,209,000	348,622,000

3.2 Operating Expenditure

EXPENDITURE 2018-2019



Comments on Operating Expenditure:

Employee related costs

The employee related costs and remuneration of councillors indicate a percentage of 25% of the total operating budget. The average salary increase 6.5%. The overtime will have to be controlled and filling of vacant positions will have to be fast tracked.

General expenditure

In a bid to cut cost and ensure the funding of the overall budget was increased to R85.8 million. The transport cost still needs to be controlled. General expenditure takes 4% of the total operating expenditure.

Contracted services

In a bid to cut cost and ensure the funding of the overall budget, contracted services budget have increased from to the current adjusted budget. Contracted services constitute 4% of total operating expenditure.

The contract management and monitoring will have to be improved on the contracted services. The outsourcing of work will need to be controlled to ensure skill transfer.

Bulk purchases

The bulk purchases for electricity and water amounts to R 804.9 million, which contributes 41% of the operating budget. The Eskom will increase the bulk purchases to the municipality by 7.32% and Rand Water is estimated to be 12.2%.

Repairs and maintenance

The repairs and maintenance plan for the departments must be aligned with their budget and monthly reports should indicate how the departments are progressing. The repairs and maintenance contributes 7% of the operating budget. The revenue generating assets should be to an adequate level ensuring that quality services are sustained.

Transfers and grants

Transfers and grants (Indigent support) constitutes 2% of total operating budget. The budget was based on current year forecast increased with inflation.

Depreciation

Depreciation constitutes 9% of the budget. The budget increase was informed by historical trends as well as budgeted and forecasted additions.

3.3 Capital Requirement

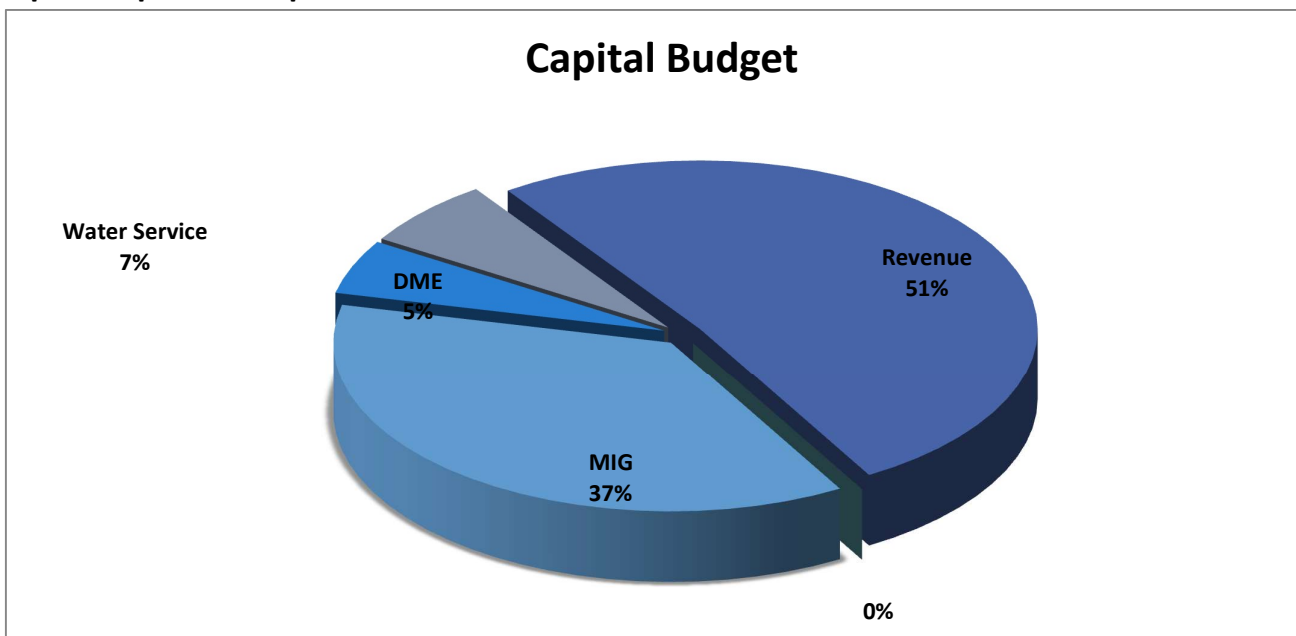
The following table reflect all capital requirements per department.

Department	Description	Budget
Executive & Council		
Office of the speaker	Hailing system	100 000.00
Office of the speaker	Furniture and Equipment's	100 000.00
Office of the speaker	Renovation of Chamber(Ramp, Audio systems and Aircon)	2 000 000.00
Corporate Services		
Admin Services	Implementation of records management system	800 000.00
Planning & Development		
Risk	furniture and equipment	45 000.00
LED	furniture and equipment(3 Offices)	100 000.00
Human Settlements	furniture and Equipment	90 000.00
Community Services		
Community Admin	Furniture and equipment	100 000.00
Security and compliance	Bullet proof	300 000.00
Libraries(Shelves, Books, Tables)	Furniture and equipment	1 000 000.00
Fire & Disaster Management	Procument of two Radios	200 000.00
Fire & Disaster Management	Breathing equipment	300 000.00
Fire & Disaster Management	Fire engine	3 500 000.00
Fire & Disaster Management	Compactor Trucksx3	10 500 000.00
Waste management	Blue lights	400 000.00
Traffic	TLB grave digging Machine	1 500 000.00
Environment	Grass cutting machines	480 000.00
Environment		
FINANCE		
Asset section	Insurance claim assets	1 000 000.00
Asset section	2017/2018 Lost assets Embalenhle office	8 400 000.00
Financial Administration	New MSCOA System	5 500 000.00
Technical Services		
Energy	Electrical testing machine	800 000.00
Energy	Tamper proof enclosures	5 000 000.00
Waste water treatment works	New water pumps	1 400 000.00
Waste water treatment works	Installation of chlorine and pherric system	3 500 000.00
Waste water treatment works	Upgrade of Eendracht line	3 000 000.00
Waste water treatment works	New sewer pumps	1 200 000.00
Fleet management	Tipper trucks X6	2 000 000.00
Fleet management	Cherry picker X3	3 000 000.00
Fleet management	TLB X3	2 000 000.00
Fleet management	Tractors X4	2 500 000.00
Fleet management	Graders X3	3 500 000.00
Fleet management	Lowbed X1	600 000.00
Fleet management	Two-way Radios	7 000 000.00
Facilities	Fencing of the buildings	4 900 000.00
TOTAL		78 415 000.00

Capital Expenditure per source

Description	2016/17 Approved Budget	Total Adjusted Budget	Actual Year to Date	2018/19 Budget	2019/20 Budget	2020/21 Budget
DME	14,000,000	14,000,000	3,795,867	8,000,000	16,000,000	-
MIG	58,796,000	58,796,000	26,407,756	56,651,000	57,803,000	60,900,000
Revenue	72,230,000	72,230,000	2,302,653	78,715,000	-	-
Water Service Infrastructure	-	-	-	10,000,000	-	-
Grand Total	145,026,000	145,026,000	32,506,276	153,366,000	73,803,000	60,900,000

Capital Expenditure per source



4. CONSULTATION PROCESS

Section 22 of the Municipal Finance Management Act requires that after tabling of the Draft Budget, the municipality must make the budget available to the public and conduct community participation.

The following are the key deadlines to be achieved through this process:

Detail	Date
Approval of Draft Budget	28 March 2018
Budget Workshop	05 April 2018
Public Consultation (IDP and Budget)	09 April 2018 – 25 April 2018
Budget Steering Committee Meeting	03 May 2018
Approval of Budget	31 May 2018

5. BUDGET RELATED POLICIES AND OVERVIEW OF TARIFF ADJUSTMENTS

The municipality's budgeting process is guided and governed by the relevant legislation and related policies.

The purpose of the budget related policies is to govern and guide the budget process and inform the projections of the medium term.

Listed below with a brief description are the municipalities budget related policies. The budget and accounting policies were reviewed during the year.

The accounting policy is reviewed on an on-going basis to incorporate changes required by the relevant Accounting Standards, apart from the changes to these policies as part of the budget process.

- Budget related policies are attached for review as follows:

5.1 Virement Policy (Annexure D)

The Virement policy establishes the framework for managers to manage their respective budgets within limitations, and also to ensure good budgeting practice and effective financial management. The Virement policy has been amended to improve budgetary controls.

5.2 Accounting policy (Annexure E)

The accounting policy guides the preparation of the Annual Financial Statements and is reviewed each year during the preparation to ensure compliance with Generally Recognized Accounting standards and other guiding principles such as International Financial Reporting.

5.3 Supply Chain Management Policy (Annexure F)

The supply chain management policy was adopted and amendments are as result of council resolution.

5.4 Credit control and Debt collection policy (Annexure G)

The council adopted a policy a few amendments have been made to give clear indication in terms indigents, s 118 on the issuing of rates clearance and the outstanding debt.

5.5 Investment policy (Annexure H)

The intention of the investment policy is to ensure investments are made in an efficient and effective manner which generates the best returns for the municipality while considering preservation and safety of the principal and appropriate liquidity.

5.6 Property Rates policy (Annexure I)

Section 3(1) of the Local Government Property Rates Act, 2004 (Act 6 of 2004) and Section 62 (1) (f) of the Municipal Finance Management Act, determines that a municipality must adopt and implement a rates policy on the levying.

5.7 Tariff policy (Annexure J)

The tariff policy covers levying of tariffs, fees and charges for municipal services. The tariff policy details electricity, water, sewer, refuse removal and miscellaneous tariffs.

5.8 Fixed Asset Management Policy (Annexure K)

The asset policy is designed to ensure management of Municipal assets in efficient and effective manner with regard to acquisition, utilization, control maintenance and disposal of assets. The policy guides Directorates in their responsibility and duties for control of their assets.

5.9 Short Term Risk and Liabilities Policy (Annexure L)

5.10 Funding and Reserves Policy (Annexure M)

5.11 Budget Policy (Annexure N)

5.12 Borrowing Policy (Annexure O)

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5.17 Unclaimed Deposit Policy (Annexure T)

5.18 Retention Policy (Annexure U)

6. OVERVIEW OF BUDGET ASSUMPTIONS

The budget assumptions are determined before the budget process, guided by the economic outlook, movements in terms of the markets and by the national treasury guidelines.

The assumptions are devised in such a way that they support the short and long term finances and strategy of the municipality.

6.1 Key Financial indicators

The growth parameters set by National treasury are set between 3 and 6 percent which are also target range for the inflation rate. All steps have been taken to be in line with these National Treasury guidelines however the following factors affect the municipal operations and the budget accordingly:

- Anticipated high fuel prices
- Higher salaries
- Increase by Eskom and Rand water
- Job creation and protecting the poor

The 2018/2019 has been developed guided by the following inflation forecast:

Fiscal Year	2017 Actual	2018 Estimate	2019 Forecast	2020 Forecast	2021 Forecast
Real GDP Growth	0.5%	1.0%	1.5%	1.8%	2.1%
CPI Inflation	6.3%	5.3%	5.3%	5.5%	5.5%

6.2 Credit Rating

The municipality has not had a credit rating and with National Treasury support, the municipality will have to undertake it.

6.3 Borrowing and Investment of funds

The MFMA permits the borrowing for long term if it is for the acquisition of capital goods such plant and equipment and infrastructure. The municipality will consider the unsecured loan in the medium term, as this is backed up by the acknowledgement from the lender, that the municipality is showing sound financial management and an ability to meet short term obligations.

The municipality has a total amount of R 5.5 million external loans.

The investments amount to R33 million, R10.3 million of these investments are securities for the DBSA loans and due to negative cash flow the municipality is unable to build more reserves.

6.4 Rates, tariffs, charges and timing of revenue collection

Accounts for rates, refuse, electricity, water and sanitation are issued on a monthly basis and are due and payable before the 7th of the month. Recovery procedures for non-payment may be commenced within 7 days of payment default. The electricity supply is cut and water supply is restricted when a client defaults. The municipality is committed in ensuring that collection levels are improved and that credit control will be enforced on those who can afford and not honouring their municipal accounts.

6.5 Collection rates for each revenue source

The collection rate for all the services is expected to be 87% average throughout; this is due to credit control actions that are taken against the defaulters. Where ESKOM is a service delivery agent, consumers who are not paying will be restricted water.

6.6 Price movements on specifics

The cost of bulk purchases amounts to R804.9 million for both electricity and water. The projections are informed by the increases from the Rand water and Eskom. Eskom has advised there will be an increase across the board of 7.32% on the bulk purchases of electricity.

The increase on both electricity and water tariff has been pegged at 6.84% and 12.2% respectively per NERSA and Rand Water.

6.7 Average salary increases

Circular issued by National Treasury was taken into account in budgeting for employee related costs it recommends an increase of average CPI + 1%

6.8 Changing Demand characteristics

The demand for services is increasing yearly as the municipality is expected to deliver services to the indigent and pressure to reduce poverty.

6.9 Ability to the municipality to spend and deliver on programs

The 2017/2018 operating budget will be spent 100% by year end looking at the projected actual by year end. The challenges are still there in terms of maintaining the infrastructure and managing the breakaways of vehicles especially revenue generating.

7. ALIGNMENT OF BUDGET TO THE INTEGRATED DEVELOPMENT PLAN

7.1 IDP Review and stakeholder participation

The IDP has been prepared for the medium term to 2018/19. In the current financial year the IDP has undergone the review as required by the Municipal Systems Act and MFMA. Community needs and inputs were sought and the stake holders were consulted.

The IDP takes cognizance of the National, provincial and district priorities. The key focus and IDP priorities are:

- To provide , improve and sustain infrastructure
- To promote socio economic development in rural and urban areas
- To enable and speed up institutional transformation
- To strengthen democracy and good governance
- To improve and sustain financial management

7.2 IDP link to the budget

In compliance with Systems Act of 2000 and the Municipal Finance Management Act the budget is informed and aligned to the IDP priorities.

The budget will be fully aligned to the IDP.

8. BUDGET RECOMMENDATIONS

1. That the report on the Draft Medium Term Revenue and Expenditure Framework for 2018/2019 and two outer years **BE ACKNOWLEDGED**.
2. That the budget comprising of operating Income budget of R 1,764,051,285 operating expenditure budget of R 1,965,947,526 and capital budget of R 153,366,000 as set out in the following tables **BE CONSIDERED** for the adoption to ensure compliance with section 16 (2) of the Municipal Finance Management Act (No 56 of 2003):
3. That the budget related policies of Council mentioned in the report **BE REVIEWED**.
4. That the budget workshop **BE HELD** on the 05th April 2018 for all Councillors and senior staff from various departments **TO DISCUSS** the draft in details
5. That Office of the Speaker **TO CO-ORDINATE** budget consultation with communities during the 09th to the 26th of April 2018.
6. That the proposed changes to the budget related policies **BE CIRCULATED** prior to the budget workshop, currently no changes are proposed.

7. That proposed tariff increases **BE ADOPTED** as follows:

7.1 ASSESSMENT RATES

All property taxes as per the 2017/2018 tariff book increased by 5.4%.

7.2 SEWERAGE

All sewerage charges as per the 2017/2018 tariff book increased by 12.2%.

7.3 REFUSE

All refuse charges as per the 2017/2018 tariff book increased by 5.4%.

7.4 WATER

All basic water charges as per the 2017/2018 tariff book increased by 12.2%

7.5 ELECTRICITY

All basic electricity charges Increase with 6.84% in line with NERSA

7.6 DEPOSITS

Increase with 5.4%

7.7 MISCELLANEOUS TARIFFS

- As per the 2017/18 tariff book increased by 5.4%.
- These are tariffs that are used on a needs basis.
- All tariffs exclude VAT except in the case of assessment rates that are zero-rate.

7.8 *INTEREST / CAPITALIZED ARREARS*

- No interest will be levied on those arrears for which the consumer made formal arrangements.
- Interest will only be levied on those arrears for which no formal arrangement exist and/or arrear as a result of not complying with the said arrangements.
- Interest rates will be levied at market related rates.